Information Sheet – Measures in response to the arrival of displaced people fleeing the war in Ukraine

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I. Introduction

In response to requests for information, ECRE has compiled a non-exhaustive document of measures taken by European countries to address the arrival of people fleeing the war in Ukraine (UA). The document provides country-by-country information regarding two main areas of policy and legal developments in response to arrivals from UA: the first part identifies measures adopted on entry/stay requirements, reception-related arrangements, as well as asylum procedures; the second part provides information on national measures implementing the Council decision of the Temporary Protection Directive, or establishing other special statuses for persons fleeing Ukraine.

The document was created on the basis of open-source information and unofficial translation tools. Some of the information is based on official statements announcing UA-specific policy changes and information regarding the implementation of the Temporary Protection Directive, or other special statuses. ECRE has reached out to the ELENA lawyers, the AIDA network and ECRE Members to understand the level of practical implementation of the announced measures and will continue updating the document as needed. In case of doubt, ECRE encourages contact with ELENA network and ECRE members, as well as ECRE’s Legal Support and Litigation Team (you can find all contact-related information here).

All efforts have been made to ensure that the information is up-to-date (as of 25 April 2022) and accurate but the situation remains volatile and the developments are rapidly changing. Consequently, this is not intended to be an exhaustive or definitive compilation of all developments. More detailed guidance concerning some of the countries included in this information sheet has been prepared by PILnet, DLA Piper and other law firms and is available here.

The updates have been supported with research conducted by Carmen López Esquitino, LLM student at Queen Mary University London.

The Temporary Protection Directive and the Council implementing decision

On 3 March 2022, the European Commission invoked the Temporary Protection Directive (TPD) and on 4 March 2022 the Council implementing decision was adopted. All EU Member States apart from Denmark took part in the adoption of the Decision, therefore Denmark is not bound by the TPD, although it has introduced a similar special protection status (see Error! Hyperlink reference not valid.).

The TPD applies to UA nationals displaced from 24 February 2022, third-country nationals (TCN) and stateless persons who were beneficiaries of international or equivalent protection in Ukraine until 24 February 2022 and both groups’ families.

Third-country nationals and stateless persons who can prove they were legally residing in Ukraine before 24 February 2022 on the basis of a permanent residence permit and are unable to return to their country of origin in safe and durable conditions are eligible for this protection, or an adequate national protection, which is decided by the relevant Member State.

Other groups such as third-country nationals and stateless persons who can prove they were legally residing in Ukraine before 24 February 2022 and who are unable to return to their country of origin in safe and durable conditions may be eligible for temporary protection to the discretion of Member States. Family members as mentioned in the decision include spouses
or unmarried partners, minor unmarried children (of individual concerned or their spouse) and close relatives who were living and dependent on the relevant individual. More information about the directive and how it works in practice can be found [here](#).

**The Commission Communication on operational guidelines regarding the implementation of the Temporary Protection Directive**

On 17 March 2022, the Commission published the Communication on the relevant operational guidelines. The guidelines aim to support Member States (MS) in their national implementation of the TPD and focus on the following issues: scope of and eligibility for protection, right to move freely, registration and databases, residence permits, unaccompanied minors, trafficking, access to asylum, repatriation assistance and information provision.

On the scope of and eligibility for protection, the Commission encourages Member States to use their discretion and include wider categories of persons in their implementing legislation, in particular those who found themselves outside UA, or fled UA, shortly before 24 February 2022. It further notes that, where Member States choose to provide another form of adequate protection under Article 2 (2) of the Council Decision, such protection must be in line with the guarantees of the Charter of Fundamental Rights and the spirit of the TPD; human dignity must be ensured at all times. Regarding the assessment of evidence, where documents have expired, MS are encouraged to consider them as evidence establishing identity and residence status; in case of doubts or non-submission of documents, MS are encouraged to rapidly contact UA authorities or channel the person into the asylum procedure.

Regarding the return in safe and durable conditions of TCN, the Commission considers it to be a *sui generis* concept that should be read in the light of Article 2 (c) of the TPD and should include situations of obvious risk for the safety of the person. TCN should be able to enjoy in their country active rights that secure their basic needs and a possibility for reintegration. The situation of the country/region of origin should be assessed in combination with *prima facie* evidence by the TCN on their ability to return, including by considering the existence of meaningful links with the country of origin (e.g., following a long-term residence in UA). Due consideration must be given to vulnerable individuals and children.

On family rights, the Commission encourages MS to extend the application of temporary protection or adequate protection under national law to family members of persons who resided in UA before 24 February 2022 on the basis of a permanent residence permit under Article 2 (2) of the Council Decision. It is further emphasised that the situation of children will require swift and effective responses based on the best interests of the child principle; the Commission encourages MS to provide child-specific protection measures and to extend access to education for minors who fall under Article 2 (2) of the Council Decision. Specific and extensive guidance is also provided for unaccompanied minors and orphan children; strong child protection systems must be put in place in both the MS of first entry and the destination MS.

The guidelines offer additional specific recommendations on residence permits and the right to move freely, including on the use of the Blueprint network, the facilitated issuance of necessary visas, measures to address insufficient travel documentation, as well as easier procedures for opening bank accounts and accessing relevant services. For TCN that fall under the repatriation assistance provision, the Commission recommends the issuance of national permits of limited duration in order for such persons to access basic services.

The European Union Agency for Asylum (EUAA) publishes regular updates on asylum and temporary protection trends in EU+ countries since the conflict in Ukraine. The latest update
on TPD implementation was published on 20 April 2022 and covers the period 11-17 April; it can be found [here](#). Similarly, the last situational update on the response of EU+ countries was published on 21 April 2022 and covers the period 6-20 April; which can be found [here](#).

## II. National measures in response to arrivals from UA

1. Austria
   a. Entry/stay requirements, reception conditions and asylum procedures

   For UA nationals, entry with a biometric passport and no visa requirement remains possible. Persons without a biometric passport are issued a visa in a facilitated procedure and can also enter the country. More information can be found [here](#).

   UA nationals fleeing the war are allowed to travel for free on trains using the country’s national railway service, and public transport in Vienna is free for anyone with a UA travel document. (ÖBB).

   Caritas are present at Vienna Central Station, to provide information and assistance. Emergency accommodation can be provided at the Humanitarian Arrival Centre of the City of Vienna and the Federal Agency for Reception and Support Services. More information about the services available, registration and employment can be found in Ukrainian and German [here](#). Displaced persons can contact the Federal Chancellery for further questions (+43 1 715 10 51 – 120). A [hotline](#) has been created for people in need of psychological support (01/343 0101 4)

   b. Temporary protection and other special statuses

   Austria has implemented the TPD, its implementation law can be found [here](#). The scope covers (1) UA nationals present in Austria as of 24 February 2022, (2) TCNs or stateless persons with an international protection status or comparable national protection status granted before 24 February 2022, in accordance with Ukrainian law, (3) Their family members. UA nationals who held (on 24 February 2022) a valid residence title in Austria which was not renewed or was withdrawn due to failure to meet the issuance conditions and who cannot return to Ukraine will be given a temporary protection after expiry of the current residence title. UA nationals who were lawfully resident in Austria on 24 February 2022 shall also be entitled to the protection and right of residence after the expiry of their visa-free or visa-required stay. More information and FAQs about individuals who do not fall under the TPD implementation can be found on the Office for Migration and Asylum Office [here](#).

   The beneficiaries of temporary protection are issued an ID card for displaced persons by the BFA which gives them access to the labor market, education and medical care. UA students are exempted from paying school fees for the summer semester 2022.

2. Belgium
   a. Entry/stay requirements, reception conditions, asylum procedures

   Visa-free travel to Belgium remains possible. A [dedicated page](#) has been created to assist those fleeing Ukraine in understanding procedures regarding entry and stay.
A [helpline](#) has been launched to provide psychological support for people arriving in Belgium from Ukraine. The processing of asylum cases of UA nationals is [suspended](#).

There are certain conditions that must be met by those who have fled Ukraine and arrived to Belgium by car. The obligations can be read [here](#).

UA nationals can travel for free on the SNCB network upon their arrival or on their way to get to Belgium. More information can be found [here](#).

b. Temporary protection and other special statuses

Temporary protection status in line with the Council decision is available to (1) UA nationals and their families with a primary residence in Ukraine before the 24th of February 2022, (2) TCN and stateless persons who benefitted from international protection in Ukraine and their families with primary residence in Ukraine before the 24th of February 2022 and (3) Nationals of third countries legally residing in Ukraine before 24 February 2022 on the basis of a valid permanent residence permit and who are unable to return to their country or region of origin under safe and sustainable conditions. The grant of this status results in the issuance of a limited stay permit (Card A) with a validity of one year. More information on the protection can be found [here](#) and registration appointments at the registration centre in Heysel, Brussels can be made [online here](#).

3. Bulgaria

a. Entry/stay requirements, reception conditions and asylum procedures

UA citizens can enter Bulgaria and stay for up to 90 days without a visa or claiming protection. Covid-19 vaccination, testing or recovery certificates are mandatory to avoid a 10-day quarantine; quarantine can be removed with a negative PCR/rapid antigen test undertaken not earlier than 72 hours upon arrival to Bulgaria. Regularly updated information in UA and English can be found [here](#) and government official information can be found [here](#).

It is possible to enter Bulgaria without holding a biometric passport or without any travel documents, on exceptional cases. More information can be found [here](#).

BDZ provides free rail transportation to people fleeing Ukraine. They will have to present the valid identity document they used to cross the border. For more information in Ukrainian, you can visit this [webpage](#).

Individuals can use a hotline for health and medical issues (0800 20 101) and for psycho-social support (0800 11 466).

b. Temporary protection and other special statuses

The TPD has been implemented and is available for UA citizens residing in Ukraine before 24 February 2022, third country nationals and stateless people who had international protection or another equivalent national protection prior to 24 February, members of their families and those with foreign citizenship or statelessness who entered Bulgaria from Ukraine if they explicitly state their desire for temporary protection status before 31 March 2022. Registration offices for temporary protection are updated daily [here](#).
The platform “e-просвета” has launched a classroom for UA students with educational resources that can be accessed for free. More information can be found [here](#).

4. Croatia

a. Entry/stay requirements, reception conditions and asylum procedures

People displaced from Ukraine do not currently need a passport to enter Croatia. Accommodation on arrival will now be given in Gospić reception centre for a short period of time, up to 48 hours and then transfers to permanent accommodation will be offered. The Director of Civil Protection announced that they are able to host and accommodate all arrivals of those displaced from Ukraine. On 23 March, the government adopted a decision on financing the costs of housing for displaced persons from Ukraine in individual accommodation; owners of housing units who provided accommodation to displaced persons from Ukraine will be reimbursed on the basis of lease agreements with the Ministry of Interior.

UA nationals and persons with an authorization to enter Croatia who have been displaced from Ukraine can use HŽ Passenger transport for free. For more information, you can consult this [webpage](#).

b. Temporary protection and other special statuses

A national decision implementing the TPD has been adopted by Croatia. The temporary protection status will be granted to UA nationals and third-country nationals who were legally residing in Ukraine on 24 February 2022 who are unable to return to their country of origin in safe and durable conditions. It furthermore applies to those who fled Ukraine recently before 24 February 2022 due to the security situation and cannot return now.

Applications for temporary protection can be submitted at the nearest police station or online through this [app](#). A dedicated [portal](#) has been launched with more information on temporary protection and services available.

5. Cyprus

a. Entry/stay requirements, reception and asylum procedures

Accommodation is being provided to UA nationals who register for temporary protection.

Telegram channels with information on services, accommodation and other practical issues can be found [here](#).

b. Temporary protection and other special statuses

Cyprus has implemented the TPD and the scope covers (1) Ukrainian nationals, refugees in Ukraine, and their family members living in Ukraine before 24 February 2022 and (2) Stateless persons and non-Ukrainians living in Ukraine before 24 February 2022 with a permanent residence permit, who are unable to return safely to their country of origin. The application form to obtain this protection can be submitted online on the [webpage](#) of the Asylum Service or in person at the Immigration Department of your section.
6. Czechia

a. Entry/stay requirements, reception and asylum procedures

UA citizens with a biometric passport can stay in Czechia for 90 days without a visa but it is necessary to register with the Foreign Police within 30 days. Czechia has lifted coronavirus-related measures for UA nationals crossing the border; no tests or certificates are required. According to reports, women, children and elderly have had no problem crossing the border, even without documents, but there have been instances of incidents where men attempted to cross. Public transport is free in most cities on provision of a UA passport or ID card.

As of 22 March, 2022, special long-term visas for stays of more than 90 days will no longer be issued in the simplified procedure that was reserved for UA citizens, as the national measures implementing the TPD have entered into force. It will still be possible to apply for a long-stay visa but in the standard procedure. Those who already obtained the special long-term visa will automatically be transferred to the temporary protection system.

The rules governing the transport available for the people displaced by the conflict in Ukraine have been modified from April 1. International trains from Slovakia, Poland and Hungary to Czechia will be free of charge. Other train connections will also be free but only valid for a period of five days after the person has been granted temporary protection. More information can be found on this [website](#).

The Ministry of Labour and Social Affairs has created the “Smart Migration App” which provides information regarding the services offered to migrants. Furthermore, an [online portal](#) is available to apply for humanitarian benefits for to those displaced from Ukraine.

Three judgments have recently been made by the Regional Court of Brno in favour of UA international protection applicants who claimed asylum prior to 24 February 2022. These judgments are not public yet, and many cases of previously rejected UA asylum seekers are also pending before the courts.

b. Temporary protection and other special statuses

Czechia has enacted Act No. 65/2022 Coll. (Lex Ukraine) implementing the TPD. It has extended the scope to cover the citizens of Ukraine who entered the territory of the Czech Republic legally without a visa or on the basis of a short-stay visa and on 24 February 2022 still resided in the territory of the Czech Republic on the basis of this short-stay visa or without a visa, in addition to (1) the citizens of Ukraine who resided in Ukraine before February 24, 2022 and subsequently left Ukraine, and (2), stateless persons and foreigners who have been granted some form of international protection in Ukraine and who resided in Ukraine before 24 February 2022 and subsequently left it. Family members of the persons falling under all three categories are also covered.

Moreover, temporary protection is accorded to TCNs who were holders of a permanent residence permit in Ukraine before February 24 and they cannot return to their country of origin due to a threat of actual danger as defined in the Act on the Residence of Foreigners. Temporary protection may also be granted due to family reunification with the holder of temporary protection, or exceptionally in other cases.

The applications for temporary protection must be presented in person before the Regional Centers for help and Assistance to Ukraine. A list of the centers is provided [here](#).
The Center for the Support of Integration of Foreigners (CPIC) has organized more than 200 Czech language courses for foreigners, mainly UA nationals. There are plans to arrange more programs.

7. Denmark

a. Entry/stay requirements, reception conditions and asylum

UA citizens with a biometric passport can enter Denmark and stay for 90 days without a visa. In the absence of a biometric passport, an application for a visa is required. The Danish Immigration Service has created a dedicated Q&A page for Ukrainian citizens covering entry, stay and asylum-related developments.

The Refugee Appeals Board has suspended decisions in asylum cases of UA citizens. According to the Board, the decision will be reviewed in the next Coordination Committee on 28 April 2022 but no subsequent announcement has been made on the website.

UA nationals arriving to Denmark by train can travel into and through Denmark for free on DSB rail lines. People with an Ukrainian car and those transporting emergency aid or refugees can cross the Øresund Bridge, linking Denmark and Sweden, free of charge. This measure is applicable form March 1 to 30 April. For more information, you can visit this webpage.

Reception, basic care and guidance upon arrival are being provided by the Red Cross at Copenhagen Central Station.

People displaced from Ukraine are generally staying in private homes. Each municipality decides whether they want to give financial support to the households providing shelter. The municipalities have also adapted schools, sports halls and military barracks.

b. Temporary protection and other special statuses

On 16 March 2022 the Danish Parliament agreed on a Special Act on displaced persons from Ukraine that resembles the TPD, which Denmark opted out from. The Special Act will apply to Ukrainian citizens and refugees recognised in Ukraine (i.e. a narrow interpretation of the TPD). It also applies to those in the above groups who resided or had a residence permit in Denmark on 24 February 2022.

It will also be possible for close family members of the two groups to be reunited with a person, who has been granted residence under the Special Act in Denmark. Family members are defined as nuclear family members, i.e. spouse, partner and minor unmarried children, as well as other close relatives, who prior to the flight shared a household with and were financially dependent on the main person.

A residence permit under the Special Act is valid for two years (until 2024) with the possibility of extension for an additional year (until 2025). Persons, who are granted residence permit under the Special Act, have the same rights as persons, who are granted refugee status in Denmark, e.g. right to housing, health care, access to the labour market, access to education for children and social welfare assistance. Married persons who arrive to Denmark alone cannot receive extra social assistance.

The residence permit will not be granted to UA nationals with another citizenship other than Ukrainian, and to those who have a residence permit in another country other than Ukraine.
To apply for residence under the Special Act, you can fill a form online or use the paper-based format. You will have to book an appointment with the Danish Immigration Citizen Service.

8. Estonia

a. Entry/stay requirements, reception conditions and asylum

*Entry:* According to new measures, biometric passports are no longer required for UA nationals fleeing the country; people can arrive without any requirement for visa. Coronavirus-related requirements do not apply for UA nationals arriving at the border.

*Stay:* UA nationals who are already present in the territory of Estonia are not required to apply for an extension of visa or residence permits upon expiration.

Accommodation is provided for UA nationals and beneficiaries of international protection in Ukraine, displaced as of 24 February 2022. Initial reception centres are currently in Tallinn, Tartu and Pärnu and healthcare, meals, work permits and education will be provided. Additional information can be found here.

People displaced from Ukraine can use train and bus services free of charge. More information can be found here.

b. Temporary protection and other special statuses

Estonia has implemented the TPD and UA nationals, beneficiaries of international protection in Ukraine and both group’s families are eligible to apply.

The protection does not apply to those who resided or stayed in Estonia prior to 24 February 2022, but they will be subject to decisions allowing for their temporary stay even if visas have expired. In order to apply, it is necessary to book an appointment with the Police and Border Guard Board. You can book the appointment here. More information on how to apply for temporary protection is available here.

9. Finland

a. Entry/stay requirements, reception conditions and asylum

Visa-free travel remains possible. A dedicated page on the website of the Finnish Immigration Service includes information on residence permits following the UA developments.

Decision-making on applications by UA nationals are suspended insofar as that would entail removal from Finland (negative decisions are not being issued). However, the Finnish Immigration Service continues to issue decisions on applications for international protection and residence permits to applicants meeting the relevant conditions.

The Finnish Immigration Service has repeatedly announced plans to establish new reception centres and service points for private accommodation of which most people are currently residing in. Furthermore, it has been announced that compensation will only be provided to municipalities offering accommodation and not to private individuals or other actors.
Onnibus trains can be used free of charge until end of April. Finnair was offering a discount for people fleeing Ukraine from certain locations to Helsinki which was valid until 30 April 2022. The discount has been extended until May 31.

b. Temporary protection and other special statuses

Finland has implemented the Temporary Protection Directive and chosen to extend its scope to UA citizens and their family members who fled Ukraine shortly before 24 February, other UA citizens and their family members who are already staying in Finland or have arrived and to non-EU nationals legally residing (other than permanently residing) in Ukraine who cannot return to their country of origin.

The overall processing time for applications is usually around two-three weeks, as a decision must be reached by the Finnish Immigration Service and then the residence permit card can take over a week to arrive.

10. France

a. Entry/stay requirements, reception conditions and asylum

Visa-free entry with a biometric passport remains possible. UA nationals without a biometric passport may submit a request for a visa at the consular posts of the countries bordering Ukraine.

Stay: UA nationals that are already in France can address a request for extension of stay at the Prefecture in the Department of arrival. A list of Prefectures can be found here. Residence permits of UA nationals already residing in France, which are due to expire in the coming days or weeks, will be automatically extended by three months.

An inter-ministerial decision explains that short-term accommodation has been organised near to border and crossing points and medium-term accommodation is available in specialised reception facilities. Registration for both accommodation and protection can take place at Prefectures or in specific welcome points in Paris, Nice and Strasbourg. The welcome centre in Paris, exclusively for people fleeing Ukraine, is located in Porte de Versailles and open everyday for accommodation or administrative queries. Furthermore, there are other reception and information centers in Paris, such as the Humanitarian Center, the Henri IV site, CAFDA (for families) and “La Maison des réfugiés”. More information can be found here. Other welcome points are located in Cherbourg, Saint-Lô and Avranches, of which details of all four can be found here. UA nationals can travel for free on French trains.

b. Temporary protection and other special statuses

A ministerial order was issued specifying the people eligible for temporary protection. Third-country nationals holding a valid permanent residence permit can only benefit from temporary protection if they are unable to return in safe and durable conditions to their country of origin. This assessment has to be carried out by the prefecture after an individual interview. France extends the scope of the directive to the family members of all eligible beneficiaries, including third country nationals with residence permits (if they have proved they cannot return to their country of origin). The protection also applies to UA nationals who were temporarily in Europe on 24 February 2022 but can prove they were permanently residing in Ukraine.

Those eligible for temporary protection will be issued a provisional residence permit for 6 months, giving them immediate access to healthcare, support to access housing and payment of the asylum seeker’s allowance. On 1 April 2022, a decree was issued allowing those with temporary protection the automatic right to work, instead of applying for a work permit as was the case prior.
Furthermore, on 29 March 2022, the Minister of Interior published a handbook in French and Ukrainian with information for those displaced from Ukraine. The network “2000 France Services” provides help with administrative procedures for individuals displaced from Ukraine.

11. Germany

a. Entry/stay requirements, reception conditions and asylum

The Federal Office for Migration and Refugees regularly publishes UA-specific guidance in German, Russian and Ukrainian on entry and stay requirements. Civil society organisations have released detailed guidance in English and Ukrainian, and the Federal Ministry of Interior (BMI) has launched a web portal with information in Ukrainian, German and English. Furthermore, the Federal Government has launched the “Germany4Ukraine” App with information in Ukrainian, Russian, English and German. Registration can occur in all cities in Germany, however the BMI recommends avoiding the biggest cities (such as Berlin, Munich and Hamburg) due to large arrivals there.

Ukrainian citizens with a biometric passport can enter and move freely in the Schengen area without a visa. This also includes onward travel from Poland to Germany. UA nationals without a biometric passport may exceptionally apply for a visa for Germany at the diplomatic missions in Ukraine’s neighbouring countries. Regarding COVID-related restrictions, since 27 February 2022, Ukraine is no longer classified as a high-risk area. Therefore, under the Ordinance on Coronavirus Entry Regulations, only proof of a negative test result is required prior to entry. People entering from Ukraine are no longer required to register or quarantine upon entry and tests and medical advice will be available at the border. Regarding stay, an ordinance temporarily exempts persons displaced from Ukraine and staying in Germany from the requirement to hold a residence permit; the ordinance will remain in effect until 31 August 2022. Therefore, the applications for a residence permit must be submitted by 31 August at the latest.

The national railway services have announced that UA nationals can travel with a Ukrainian passport or identity card on all long-distance trains from Poland to Germany free of charge. The long-distance trains have their starting points in Warsaw, Gdansk, Przemysl (border to Ukraine)/Krakow, Vienna/Wroclaw.

The Berlin Immigration Office issued a general ruling stipulating that, for the citizens of Ukraine in Berlin whose visa-free stay expires on February 25th, 2022, the visa-free short stay is automatically extended until May 31st, 2022. The ruling applies solely to Ukrainian citizens in possession of a valid passport or a passport replacement document, who are actually staying in Berlin at the time the visa-free short stay expires and who will be also staying there until they leave Germany.

The BMI advises against UA nationals applying for asylum as the EU invoked temporary protection available provides a quicker protection process. Although, the right to apply for asylum continues to apply at a later date.

Before being able to work in Germany, beneficiaries of temporary protection should receive permission by the Immigration Authorities (Australänderbehörden). The Federal Ministry of the Interior and Home Affairs has decided to launch courses for people fleeing Ukraine. You can find more information here. The Ministers of Education and Cultural Affairs (KMK) have
announced that students who have fled Ukraine can continue their studies in Germany without having a secondary school certificate. Additional information can be found here.

Additional local and national information can be found here.

b. Temporary protection and other special statuses

Germany has chosen to apply the TPD to third-country nationals and stateless persons who can prove they had permanent legal residency in Ukraine and cannot return to their country of origin. Furthermore, Germany has extended temporary protection to third-country nationals who can prove they were lawfully present in Ukraine for a non-temporary purpose but had not yet obtained permanent residency or international protection. This includes students and individuals with stays in Ukraine for reasons other than visiting or short-term employment, provided they cannot return to their country of origin. The protection also extends to those fitting the above categories who were already in Germany closely before the 24 February 2022. Stateless persons are not included in the last category and will thereby be informed of alternative options under residence law as well as their right to file an application for international protection. There have been reports that some UA nationals who received a registration certificate in Poland were refused to benefit from the TPD in Germany.

12. Greece

a. Entry/stay requirements, reception conditions and asylum

Visa-free entry with biometric passports and visa-based entry without a biometric passport is possible at all entry points. UA nationals that are not in possession of travel documents may only enter Greece through the Promachonas border station on the Greek-Bulgarian border. Passenger locator forms are no longer required for UA citizens to enter Greece.

Where necessary, short-term accommodation will be provided at the Sindiki reception facility until all travel documents have been issued. For UA nationals in need of long-term accommodation, a request must be made via email to ukraine@migration.gov.gr. Applications for accommodation can also be submitted online here.

b. Temporary protection and other special statuses

The Ministry of Migration and Asylum has announced that temporary protection up to one year will be offered to UA nationals residing in Ukraine before 24 February 2022, TCNs or stateless persons legally residing (as refugees or with an equivalent national status) in Ukraine before 24 February 2022 and to family members of the above groups.

The Regional Asylum Offices (RROs) in Athens, Thessaloniki, Patras and Crete started registering applications for temporary protection online. During the online application, the applicants declare the location they want to be registered and retrieve their temporary protection card, as well as whether they need housing assistance. The temporary protection card contains the residence permit, a social security number and a tax number. After receiving the card, the applicants have automatic access to the national healthcare system and the labour market. The online portal for the application can be accessed here (in Ukrainian). Upon granting of the aforementioned temporary protection, beneficiaries will have access to the material reception conditions of asylum seekers and will have the right to work and to medical care.
13. Hungary

a. Entry/stay requirements, reception conditions and asylum

Generally, everyone is permitted to enter Hungary from the five border crossings operating on the Hungarian-Ukrainian border. There have been instances of third-country nationals being refused entry at the Romanian-Hungarian border. Registration points have been set up near the border crossings for registration to begin. Updated information and developments can be accessed here.

Applications for temporary protection must be submitted in person at the designated hotspots or at the client service offices of the National Directorate-General for Aliens Policing. Information on the hotspots can be found here.

“Solidarity tickets” free of charge are available in MAV trains from Ukraine to Hungary. BKK was offering free flights for those fleeing Ukraine until April 30. BKK has decided to extend the free travel option until May 31.

b. Temporary protection and other special statuses

Temporary protection under the EU Council Directive is available to UA citizens and beneficiaries of international protection residing in Ukraine displaced on or after 24 February 2022 as well as family members of the above groups. TCNs and stateless people who do not fit into these groups are excluded from the protection and can apply through the usual asylum procedure which involves registering in the Hungarian embassy in Belgrade to submit a statement of intent to apply for asylum. More information about this can be accessed here.

14. Iceland

a. Entry/stay requirements, reception conditions and asylum

UA nationals are entitled to travel to Iceland visa-free. The Directorate of Immigration removed Ukraine from the list of safe countries.

A residence permit under a collective protection measure (see below) will grant individuals rights such as housing, maintenance, social services, health care services and access to the labour market. Under the current regime, those who receive a residence permit on humanitarian grounds only receive conditional access to the Icelandic labour market; however, an amendment is now being prepared aiming to ensure that all persons who receive a residence permit on humanitarian grounds will receive a work permit along with the residence permit, automatically and without intermediaries.

Those already in Iceland on a temporary permit or visa-free expiring soon are allowed to stay in the country until further notice. However, a residence and work permit are necessary to be able to work.

b. Temporary protection and other special statuses

Iceland triggered Article 44 of the Foreign Nationals Act which provides collective protection to a group of foreign nationals fleeing a specific region of mass exodus. The residence permit is issued for one year at a time, with the possibility to renew or extend it up to three years from the time of first issuance. It entails access to housing, maintenance, social services, health care, education for children and a conditional access to the labour market. A Q&A section and pre-registration has been created for persons fleeing Ukraine.
In order to speed up the registration process, UA nationals are asked to fill out the pre-registration form before travelling to Iceland. Upon arrival, applications must be submitted in person. It is possible to complete the process at Keflavík Airport, at the reception center for applicants for international protection in the capital or at the nearest police station in any other location.

15. Ireland

a. Entry/stay requirements, reception conditions and asylum

According to the Ministry of Justice, people who are considering leaving Ukraine and travelling to Ireland may do so without a visa and will be entitled to temporary protection under the TPD. Social welfare supports for holders of a temporary protection status and local centres have been announced here. Accommodation is provided by all who request it on arrival to an Immigration Officer or the authorities present. Permanent accommodation is then organised through the authorities and the Irish Red Cross who will work with local hosts to provide shared accommodation.

The Minister for Education has announced that UA teachers will be prioritised in registration to account for the children needing education in Ukrainian language. Furthermore, the Minister announced that 41,000 places for children in education can be provided if needed. Regularly updated information in English and Ukrainian is available here and here.

Irish Rail provides a free train journey from the point of arrival to the ultimate destination. A bus journey under the same conditions is provided by Expressway and Bus Éireann.

b. Temporary protection and other special statuses

Ireland provides temporary protection status in line with the TPD. The scope covers a) UA nationals residing in Ukraine before 24 February 2022, b) TCNs or stateless persons who benefited from international protection or an equivalent national protection status in Ukraine and were residing there before 24 February 2022, c) family members of the above groups, where the family already existed in Ukraine at the time of events leading to the mass influx prior to 24 February. It has also chosen to apply temporary protection to TCNs and stateless people who were legally residing in Ukraine before 24 February 2022 (including those with a permanent residence permit and without) who cannot safely return to their country of origin.

16. Italy

a. Entry/stay requirements, reception conditions and asylum

Visa-free entry remains possible for UA nationals and they will be entitled to temporary protection in line with the TPD. Passport holders can stay for 90 days without applying for protection and those without a valid passport are asked to contact the UA embassy or consulate in Rome for a temporary identity document. COVID-related restrictions continue to apply until 30 April 2022: entry must be accompanied by a COVID certificate and a passenger locator form, however testing can be done in Lazio within 48 hours of arriving.

UA citizens who will stay with relatives or friends must register their presence as a guest alongside their host at their local Commissariato. More details and numbers and locations of embassies can be found in Italian, Ukrainian and English in this guide.
A recent decree addressed the potential exceptional reception needs for UA nationals by allocating resources for the management of detention and reception centres, increasing places for the System of Accommodation and Integration and places for Emergency Accommodation Centres. UA citizens fleeing from the war will have access to these reception centres regardless of whether they have applied for asylum. Those in need of accommodation can contact the Prefecture on arrival. A special fund will be dedicated to finance support measures for UA students, researchers and lecturers so that they can carry out their activities at Italian universities, institutions for higher artistic, musical and dance training and research bodies.

Italy has removed Ukraine from the safe country of origin list until 31 December 2022.

Flixbus, Marino bus and Trenord trains offer free journeys for people fleeing from Ukraine. Furthermore, an ordinance of 13 March 2022 provides that people fleeing from Ukraine can travel without any costs in Italy to reach the first place of destination or reception. This is limited to the first five days upon arrival to Italy.

b. Temporary protection and other special statuses

The Decree of the President of the Council of Ministers regarding the implementation of the TPD was signed and adopted on 28 March 2022. The decree confirms that temporary protection applies to UA citizens and third-country nationals and stateless people who held international protection or an equivalent national protection in Ukraine, and fled before 24 February 2022. It also applies to third-country national or stateless people who held permanent residence permits in Ukraine and are unable to return to their country of origin. The protection/permit can be requested at every “Questura” and will allow the beneficiary to access the national health system, the labour market and education. Those who already have applied for international protection in Italy and have pending cases can still apply however those who have already been recognised with international protection cannot access the temporary protection.

Following the decree, the civil protection service published an ordinance on 29 March 2022 setting out reception and humanitarian support issues. The ordinance confirmed that TPD beneficiaries over 18 years of age who find their own accommodation will be granted a monthly allowance of 300 euros each month for a maximum of 3 months from their arrival, and for each minor in a family the family will receive an additional 150 euros.

Guidelines on temporary protection and stay in Italy are also available in Italian, English, Russian and Ukrainian here.

17. Latvia

a. Entry/stay requirements, reception conditions and asylum

Entry: Visa-free entry remains possible with a biometric passport. At border crossing points, checks will confirm the existence of biometric passports or the need for visas, in the absence of the latter. The Ministry has indicated that UA citizens who have biometric passports and do not need social assistance or accommodation can stay in Latvia for up to 90 days per year without informing the state authorities. If a person arrives without travel documents the identity of the person will be confirmed in cooperation with the competent Ukrainian authorities. More detailed information in English, Ukrainian and Russian can be found here.

The lack of valid travel documents will not be an obstacle to entering Latvia for UA nationals; similarly, the lack of medical COVID-related documents, such as tests or vaccination certificates, will not impede entry for UA nationals.
Stay: People fleeing from Ukraine should inform the State Border Guard officials that they don’t have any accommodation. 6,500 places have been made available for accommodation. Social support, food and medical care will be offered to all UA nationals arriving in Ukraine. Accommodation and meals are provided for free during the first 90 days. In the event of urgent medical assistance upon arrival, UA nationals are urged to inform border officials or call 113. Support centers have opened in several cities for those fleeing Ukraine. Employment opportunities for UA citizens can be found here and here.

Different types of social support services are available for those fleeing Ukraine, such as a one-off benefit of 272€ for an adult and 190€ for a child. An additional monthly allowance of 109€ will be granted for the first person in a Ukrainian household and 76€ for each subsequent person. More information can be found here.

b. Temporary protection and other special statuses

In Latvia, the temporary protection status is available for UA citizens, TCNs who are unable to return to their country of origin and family members resident in UA on or before 24 February 2022.

18. Lithuania

a. Entry/Stay requirements, reception conditions and asylum

Visa-free entry is possible for UA nationals with biometric passports. UA nationals who have nowhere to stay in Lithuania must register with the Alytus Migration Department immediately upon arrival. UA nationals who have a place to stay in Lithuania must register too but they can do so in any Migration Department across the country (you can find information on addresses in different cities in Ukrainian, Russian and English). The Identity Documents Personalisation Centre (IDCP) has announced that the urgent issuance of a passport within 1 and 5 working days will be abandoned. Passports will now be issued within a month.

According to the state news agency, UA nationals who benefit from the visa waiver or have a valid Schengen visa, as well as those who have been issued a national visa or a temporary residence permit on humanitarian grounds will have the right to work in Lithuania and will be relieved from the obligation to obtain a work permit. In addition, temporary protection holders will be exempt from language requirements in certain jobs (such as teaching) to facilitate access to the labour market.

At the registration centre, there are arrangements for detailed information provision on the possibilities for stay in Lithuania; provision of temporary accommodation (with municipalities or private individuals), food rations and basic medical care. Registration for accommodation can also be done online here.

There is a suspension of returns to UA. Individuals arriving from Ukraine are advised to not apply for asylum but to obtain temporary protection instead.

LGT offers free train transportation for journeys within Lithuania.

b. Temporary protection and other statuses

After registration, UA nationals may apply for and obtain a temporary residence permit in Lithuania (for 1 year) or a national visa (for 1 year). National visas will not be issued to citizens of Ukraine who are not holders of valid foreign passports, but applications for temporary
residence permits for humanitarian reasons will be accepted. Ukrainian citizens holding biometric passports and whose national visas or temporary residence permits expire in the Republic of Lithuania can immediately start enjoying the 90-day visa-free regime upon the expiry of these documents.

Detailed information can also be found here.

19. Luxembourg

a. Entry/stay requirements, reception conditions and asylum

Displaced people arriving from Ukraine to Luxembourg are asked to contact the Directorate of Immigration (at immigration.desk@mae.etat.lu) to make their presence known and begin a temporary protection or regularisation application.

An emergency reception centre is available 24/7 to provide accommodation and food to people on initial arrival. More information can be found here.

Beneficiaries of temporary protection can profit from the reception facilities of the National Reception Office (“Office national de l’accueil”), such as accommodation, food and clothing, monthly assistance and access to medical care. More information can be found here.

b. Temporary protection or other special statuses

Temporary protection applies to (1) UA nationals residing in Ukraine before 24 February, (2) TCNs and stateless persons who had been granted international protection in Ukraine before 24 February, (3) family members of the above groups, irrespective of their nationality, and (4) TCNs and stateless persons who can prove they were legally residing in Ukraine before 24 February on the basis of a valid residence permit and are unable to return to their country of origin. It also applies to those who have left Ukraine since 24 February 2022 or shortly before due to the conflict. More information on applying for protection can be found here.

Luxembourg has also announced plans for the provision of education for all children fleeing Ukraine, with a focus on international public schools which have flexible language provisions. Once they have been formally granted temporary protection status, they can freely access the national labour market without a specific permission- The persons concerned can also register as job seekers with the National Employment Agency (ADEM).

20. Malta

a. Entry/stay requirements, reception conditions and asylum

UA nationals can travel without a visa to Malta and pre-approval to travel requirement has been lifted for those wishing to seek asylum.

COVID-related entry restrictions: All passengers fleeing from Ukraine will be accepted subject to quarantine. The Ministry for Foreign and European Affairs is offering to cover the accommodation costs of UA nationals and their dependents in hotels recognised as quarantine locations. For more information, see here.

b. Temporary protection and other special statuses

The TPD will apply to UA nationals, TCNs and stateless persons who can prove that they had permanent legal residency in Ukraine before 24 February 2022 and are unable to return to their country of origin in safe and durable conditions. The onus to establish eligibility for this
protection falls to the TCN or stateless person concerned. As of yet, the protection has not been extended to include those without permanent legal residency. More information on how the protection is implemented in Malta and how to apply can be found here.

General information on entering Malta, accommodation, psychological support and other practical advice can be found here.

21. Moldova

a. Entry/stay requirements, reception conditions and asylum

Ukrainians can enter Moldova with their ID if they do not have a passport. A COVID certificate is not required and it is possible to drive in without a green card if the card is requested and received within 24 hours. A hotline has been set up (080001527) and calls to 112 will be transferred to the hotline. A Facebook group has been set up with useful information. You can find more information here (state Telegram channel, info in UA).

Information on free accommodation and other practical topics can be found here and here. UA nationals are allowed to work without a work permit (see national legislation in Romanian here).

b. Temporary protection and other special statuses

Moldova allows Ukrainian citizens to stay on its territory for 90 days without any special permission; this permission is expected to be prolonged if the circumstances do not change. Since 19 April, UA citizens can access reproductive health services free of charge.

22. The Netherlands

a. Entry/stay requirements, reception conditions and asylum

The Dutch immigration services have released guidance on entry/stay requirements for UA nationals. Ukrainians can stay in the Netherlands 90 days visa free. Those who are registered at the IND may stay in the country until at least 4 March 2023 and this might be extended by a maximum of 3 years. All public transportation is free for UA nationals.

As of 28 February 2022, the Dutch immigration services will not deliver any decisions on asylum applications made by UA nationals; deportations to UA are also suspended. Both measures will be valid for a duration of 6 months and is subject to certain exceptions (Dublin cases, granted protection in another EU Member State, commission of war crimes/threat to public order or national security). For more information, see here.

It is not necessary to report to the IND (Dutch Immigration Service) on arrival but municipalities are organising special reception facilities for arrivals and there will be IND contact at all reception locations. You can refer to the following links for more information concerning the reception facilities in Maastricht, Amsterdam, The Hague and Groningen.

b. Temporary protection and other special statuses

The Netherlands has implemented the TPD introducing detailed national measures and extending the scope of protection. The scope covers:

- UA nationals that left UA after 26 November 2021; or UA nationals that left UA before 27 November 2021 and at that time they had been in the Netherlands for a longer
period of time on a residence permit or following an application for asylum and can prove that they were in the Netherlands before 27 November 2021 and not in another EU country.

- Non-UA nationals provided that they left Ukraine after 26 November 2021 and on 23 February 2022, they were recognised as refugees by Ukraine; or they left Ukraine after 26 November 2021 and on 23 February 2022, they had a valid Ukrainian residence permit.
- Family members of the above groups.

UA citizens first need to register in the Personal Records Database (BRP) of their local town hall. Then, they will have to submit an asylum application to the IND, but this will not be examined individually, i.e., the normal asylum procedure does not apply to them (a special location to make the applications is expected to be available by mid-May). More information on how to receive the status is available here and here.

Those employing people fleeing from Ukraine don’t need to apply for a work permit but, from April 1, they must notify the Employee Insurance Agency. However, as of 1 May, these rules are only applicable to people with Ukrainian nationality.

Since 1 April, it is expected that UA nationals will receive a €260 living allowance per person per month. Adults who live with a host family will receive extra €215 per month and children will receive extra €55 per month. For more information, see here.

23. Norway

a. Entry/stay requirements, reception conditions and asylum

Visa-free travel with biometric passports remains possible. A dedicated page with further details for UA nationals has been created by the authorities.

Reception capacity is expected to increase. Norwegian authorities no longer consider Ukraine a safe country; returns to UA have been suspended.

b. Temporary collective protection and other special statuses

A temporary collective protection status will be available for UA citizens in Norway. The protection can be granted to a) UA citizens who resided in UA before 24 February 2022, b) persons who have been granted protection in UA before 24 February 2022 and c) close family members of such persons regardless of nationality. Family members are those who, before 24 February 2022, were part of the same household as the person receiving collective protection. Those who will receive a temporary collective protection status will be granted a residence permit for up to a year which entitles them to health care, a right to work, to attend school and a right and an obligation to follow an introduction programme for those between 18 and 55. For more information, see here.

People who do not fall under the above categories will be assessed individually which is likely to involve an assessment for international protection.

The Norwegian government has proposed temporary amendments to the Child Welfare Act which will be applied if a high number of people are displaced from Ukraine to Norway. The exemptions may only be applied if a high number of people displaced from Ukraine to Norway make it necessary to offer services to children, which is not the case at present, as of 29 April. The amendments will include, between others, that unaccompanied children must stay in a
home instead than in care centers. The temporary amendments will apply until 1 July 2023. The amendments will only be applied when a high threshold is passed.

24. Portugal

   a. Entry/stay requirements, reception conditions and asylum

The temporary protection provides accommodation and subsistence allowances to beneficiaries who do not have financial resources of their own and provides the issuance of a social security number, a healthcare system number and employment registration. Furthermore, the government has announced that it will give free mobile communications cards to those granted temporary protection. The Portuguese government have launched an information platform to combine details of reception, protection and integration in one place.

TAP airline and CP-Trains offer free journeys for people fleeing from Ukraine.

   b. Temporary protection and other special statuses

An online platform for remote submissions of temporary protection requests is available here. The Resolution of the Council of Ministers, has broadened to include third-country nationals or stateless persons who were residents or had a long-term visa in Ukraine and whose safe and durable return to their country of origin is not possible. Specialised locations have been provided for citizens fleeing Ukraine to apply for temporary protection. The list of locations is available here.

Another platform has been set up focusing on unaccompanied children, available here.

25. Poland

   a. Entry/stay requirements, reception conditions and asylum

Although the situation remains very dynamic in Poland, the authorities seem to proceed mainly based on existing measures on entry based on biometric passports, visas and asylum. You can find detailed information on entry possibilities here (in English). Amendments to existing entry-related regulations have suspended coronavirus-related quarantine and testing requirements and allow regular movement at the border crossings with Ukraine. Minors, women, men over 60 and men with disabilities aged 18-60 can use free travel in Poland by train until 30 April. For more information, see here.

Pursuant to the amendments of 8 April to the Special Act, the deadlines of 60 days for the authorities to issue decisions on residence permits has been suspended until 31 December 2022.

A list of newly formed reception facilities is available here. There is also an amendment to the ordinance on guarded centres and arrests for foreigners. According to that amendment, a foreigner may be detained for up to 14 days in the premises of the Border Guard. Residence under the new law will provide full access to the labour market and to family, social, health and education benefits.

Detailed information in English and Ukrainian can also be found here.
Although, the TPD provides for free movement of applicants to choose the Member State in which they want to avail of protection, there have been some reports of applications in Germany being rejected on the basis of registration certificates issued in Poland.

b. Temporary protection and other special statuses

Poland has brought in the Act on Assistance to Citizens of Ukraine in Connection with armed conflict on the territory of this country which will legalise the stay for 18 months of UA citizens who crossed the border from Ukraine after 24 February. More information on the new special law can be found here. Ukrainian nationals are entitled to a one-time financial assistance of PLN 300 to cover most urgent expenses. Furthermore, UA nationals arriving to Poland with children are entitled to the “500+ child benefit programme”. According to the amendments to the Act of 8 April, the provision of accommodation and meals by private homes will not be funded by the government. Facilitations for psychologists and teachers from Ukraine to be able to work in Poland have been introduced. A website has been created by the government to help people fleeing Ukraine find an employment.

26. Romania

a. Entry/stay requirements, reception conditions and asylum

Visa-free entry with a biometric passport remains possible. If individuals apply for asylum in Romania, UA nationals can also enter the country on the basis of another type of identity document (national identity document, birth certificate etc.), or on the basis of the declared identity, without an identity document, for humanitarian reasons.

In respect of COVID-related restrictions, UA nationals are not required to quarantine upon arrival, regardless of whether they arrive from Ukraine or through the Republic of Moldova.

Information provision and legal counselling at the main border crossing points from Ukraine and the Republic of Moldova (Halmeu, Sighetu Marmatiei, Siret, Stanca, and Isaccea). Information provision is also provided in reception centres, as well as through two hotlines (+40 730 073 170 / +40 721 206 926) and an online platform.

Those fleeing Ukraine have access to free train journeys from the border city to any other city.

As far as can be derived, asylum procedures are still accessible in Romania, of which applicants will be accommodated in the six main regional centres in Timis, Maramures, Galati, Suceava, Giurgiu and Bucharest.

b. Temporary protection and other special statuses

Romania applies the TPD to UA nationals, those holding Ukraine issued permanent residence permits who cannot return to their country of origin, and family members of both groups. It furthermore provides a national protection program under the “Direct Employment Scheme” for UA citizens to directly seek employment and receive a nine-month status which is renewable.

TCNs that reside in Ukraine and hold a passport are accepted in Romania for transit purposes exclusively. Upon arrival to Romania, they will obtain a Romanian transit visa for up to 90 days.
27. Serbia

a. Entry/stay requirements, reception conditions and asylum

UA citizens with a passport can enter the territory through any border crossings and are eligible to stay for 90 days without a visa.

According to the Asylum Office website, authorities have put reception capacity on standby in response to the potential of increased arrivals of UA nationals. Once in reception centres, individuals will have access to healthcare, elementary and high school education and humanitarian aid. More information can be accessed here.

The Commissariat for refugees and migrations has now opened a telephone line (064/828 3171) and an email address (kirsteam.ukraine@kirs.gov.rs) to provide information to Ukrainian nationals.

b. Temporary protection and other special statuses

On 18 March 2022, Serbia adopted a decision implementing the TPD. The decision provides an extensive scope of protection that includes 1) UA citizens and their families who have resided in Ukraine; 2) asylum seekers, stateless persons and foreign citizens who have been granted asylum or equivalent national protection in Ukraine and members of their families who have been granted residence in Ukraine; 3) foreign nationals who have been granted valid permanent residence or temporary residence in Ukraine and who cannot return to their country of origin under permanent and long-term circumstances, and 4) UA citizens and their families who legally reside in the Republic of Serbia at the time of the national decision but whose right to residence expired before the decision on temporary protection is revoked.

28. Slovakia

a. Entry/stay requirements, reception conditions and asylum

Entry is allowed to all persons fleeing the war in UA. Entry is also possible without valid travel documents by applying for temporary protection or asylum. You can find more information on entry and stay issues here. The Slovak railway company has introduced free travel in InterCity trains for the citizens of Ukraine carrying a valid passport. Free suburban bus travel has also been introduced in some regions, particularly Bratislava and Trnava.

After entering the country, it is compulsory to report the beginning of the stay within three business days. More information can be found here.

The Ministry of Labour, Social Affairs and Family of the Slovak Republic has temporarily modified the procedures for providing certain social benefits in order to make them more accessible to those fleeing Ukraine. The Slovak government created a website where UA nationals can find information on accommodation.

b. Temporary protection and other special statuses

Slovakia is providing UA nationals and family members with a form of temporary protection which gives them access to healthcare, the labour market and education. The protection does not apply further than to people who had permanent residency in Ukraine prior to 24 February 2022 and cannot return to their country of origin. Asylum procedures are still possible but people are encouraged to take the temporary protection route where possible as it will be quicker.
If people want to apply for temporary protection, they can make a declaration in person at the hotspots. The Foreigners’ Police Departments are in charge of the applications for temporary protection. More information can be found here. Moreover, the Ministry of Interior has created an online portal for UA nationals to apply for protection.

29. Slovenia

a. Entry/stay requirements, reception conditions and asylum

Visa-free entry with a biometric passport is possible for UA nationals. The validity of the travel document must be at least three months longer than the intended residence in the Republic of Slovenia. A dedicated webpage has been created to address the situation of UA nationals in Slovenia and gives details about the temporary protection implementation and application. From the information available, the protection is applicable to third-country nationals and stateless people who have resided in Ukraine on the basis of a valid permanent residence permit and are unable to return to their country of origin.

Information on assistance to UA nationals fleeing the country will be provided by Slovenian authorities through a dedicated phone number; you can find the information in English and Ukrainian here.

b. Temporary protection and other special statuses

Temporary protection will be available for citizens of Ukraine, as well as stateless persons and third-country nationals who are not citizens of Ukraine and who were granted international protection or other equivalent national protection in Ukraine, provided that they left UA before 24 February 2022. Family members of the above groups are also covered.

Stateless persons and third-country nationals who are not citizens of Ukraine and who resided in Ukraine on the basis of a valid permanent residence permit and who are unable to return to their country or region of origin in a safe and sustainable or lasting manner will be covered by this form of protection.

Information on the procedure and the rights involved can be accessed here.

30. Spain

a. Entry/stay requirements, reception conditions and asylum

The Spanish national railway network is providing train journeys free of charge to UA citizens in possession of a passport or identity card. The Minister of Inclusion, Social Security and Migration has announced plans to provide at least 6,000 places in reception centres and hotels, the details and conditions of which are still unknown. Royal Decree 6/2022, of 29 March, has approved a credit of €1.200.000 to improve the reception conditions for Ukrainian Refugees. The State Secretariat for Migration has issued instructions so that Ukrainian refugees in the reception system can quickly access rental and maintenance assistance, allowing them to live in their own without having to spend at least six months in temporary accommodation, as is required for other groups.

A high court in Spain granted subsidiary protection to a UA family who had been rejected protection prior to 24 February 2022.
In case of lack of economic resources, Ukrainian refugees can access the reception system ("Sistema de acogida"). The protection has only been extended to UA nationals and TCNs or stateless persons who were long term residents in Ukraine, and their families.

b. Temporary protection and other special statuses

Spain enacted an order (Orden PCM/169/2022) developing the procedure for the recognition of temporary protection for people affected by the conflict. The scope of emporary protection has been extended to cover UA nationals legally staying in Spain before February 24 and who, as a result of the conflict, cannot return to Ukraine (1), in addition to TCNs or stateless people legally residing in Ukraine based on a valid residence permit (2) and to UA nationals in an irregular situation in Spain before February 24 and who, as a result of the conflict, cannot return to Ukraine (3). Temporary protection for the latter group was extended through the enactment of second order (Orden PCM/170/2022). Lastly, the family members of the first and second group can also benefit from temporary protection (4).

Temporary protection can be requested at the Reception, Assistance and Referral Centres (CREADE) of the Ministry of Inclusion, Social Security and Migration. The orders confirm that applications will be processed and resolved within a maximum of 24 hours, will provide residence and work permits and furthermore that all legal residents in Ukraine and not solely UA nationals are included.

Information about temporary and protection information will be regularly updated here.

31. Sweden

a. Entry/stay requirements, reception conditions and asylum

UA nationals can enter Sweden without a visa and stay for up to 90 days and can apply to be covered by the TPD on arrival. Application locations, further details and practical information can be found here. Statistics on arrivals from UA can be found here.

The processing of asylum cases of UA nationals has been suspended. Deportations to UA have also been suspended until further notice. Contingency plans have been made to increase capacity of asylum services if needed.

According to the Swedish migration agency, as per April 4, the housing situation for protection seekers from Ukraine has stabilized when compared with the assessment made in early March.

b. Temporary protection and other special statuses

Sweden has implemented the TPD and a narrow designation of the scope of national measures covers UA citizens who left UA after 24 February 2022 and non-UA citizens who had a residence permit in UA as refugees or subsidiary protection holders, provided they left UA on or after 24 February 2022 and can present a valid identity document. Family members are covered too. More information on the procedure can be found here.

32. Switzerland

a. Entry/stay requirements, reception conditions and asylum

The processing of asylum applications by UA nationals is suspended.
b. Temporary protection and other special statuses

A temporary protection status has been introduced (le status de protection S) which will entitle UA nationals and their family members to protection for one year, which can be extended. The status will be available for TCNs who had a valid legal residence permit in Ukraine and cannot return to their country of origin safely and permanently. It does not apply to those who hold a protection status in another EU country. More information can be found here and information about the rights associated with the protection status S can be accessed here.

You can find here the latest figures, as per May 2, on the situation of those fleeing Ukraine in Switzerland.

People fleeing Ukraine must register at a specific address. Any change must be notified. Moving to another canton will only be approved in exceptional cases.

33. Turkey
   a. Entry/stay requirements, reception conditions and asylum

UA nationals are subject to visa exemption and can stay for up to 90 days in the territory. The Ministry of Interior has announced that after the 90 day period, UA nationals will be provided with residence permits. Currently, UA nationals also have the option to apply for international protection, although it is unclear if the residence permit option will become an alternative for this.

34. United Kingdom
   a. Entry/stay requirements, reception conditions and asylum

The UK Home Office announced temporary visa concessions for family members of British citizens and residents under the Ukraine Family Scheme. Non-British nationals can act as sponsors under this scheme provided they have the following status: indefinite leave to remain, EU settled status, EU pre-settled status, refugee status and humanitarian protection. Ukrainians in the UK under Skilled Worker or Student visas are not able to sponsor relatives in the scheme. You can find more detailed information here.

The Ukraine Sponsorship Scheme (Homes for Ukraine) is pathway through which UA nationals or their family members can apply to join a UK based sponsor. Applications can be made online here. Furthermore, the Home Office has confirmed that UA surrogate mothers of British intended parents will be entitled to travel to the UK outside of the usual immigration rules. The First Minister of Wales has announced that UA nationals will be eligible for free rail travel for six months while settling in Wales.

UA nationals can make use of the temporary visa application centre (VAC) in Rzeszow, or other centres including in the capitals of Poland, Moldova, Romania, France and Hungary. In person appointments for visas are no longer required for UA passport holders.

For UA nationals previously benefitting from permission to stay in the UK, the Ukrainian Extension Scheme will open on 3 May 2022 allowing for the extensions of permits expired since 1 January 2022. Regarding UA asylum seekers in the UK; there is one known case of an applicant whose negative decision was withdrawn while awaiting appeal. Furthermore, the Home Office has withdrawn its Ukraine country policy and information notes and has not
announced a blanket policy for applications but it remains possible for applicants to request permission to amend their grounds of appeal in light of the recent invasion.

A group of volunteer legal professionals in the UK are providing free legal advice, which can be accessed here.